

CH 33 FISCAL ISSUES

- Joint Session with Bursars & Certifying Officials
- Atlanta RPO
 - L. Jeannie Daniel, Assistant Education Officer
- Debt Management Center
 - Timothy Wheeler
 - Cindy Gerdes



VA Regional Processing Office
2012 CONFERENCE

Debts



and



Returns





VA Regional Processing Office
2012 CONFERENCE

Where do debts come from?

Whose debts are they?

When do you return money to VA?

How do you return money to VA?

What about the debt letters?

What Action Creates Debts?

- **Terminations**
 - Student stopped attending or never attended
- **Reductions/Adjustments**
 - Student reduces course load
- **Amendments**
 - Tuition and/or fees changed
 - Received other tuition and fees based (waivers/scholarships)
- **Incorrect Amount Certified to VA**
- **VA Processing Errors**
 - Paid for Wrong Student
 - Paid more \$\$\$ than certified

Whose Debts Are They, Anyway?

- **Student Debts**

- Student withdrew on or after the first day of the term
- Student reduced hours whether the reduction occurred before or during the term
- Student changed enrollment (1999b) and school reported a reduction in tuition, fees, and/or Yellow Ribbon due to student action

Whose Debts Are They, Anyway?

- **School Debts**

- Student never attended classes for which he/she was certified regardless of the reason for non-attendance
- Student completely withdraws On or BEFORE 1st day of term
- School amends tuition and fees (not based on student action)

School Debts (cont)

- School received duplicate payment or payment for student not attending your school
- VA issued incorrect payment amount
- Student died during or before the term

When Should Money Be Returned To VA?

- Student never attended any classes
- Student completely withdrew ON or BEFORE 1st day of term
- School received payment for wrong student
- School received duplicate payment
- School reported reduced tuition and/or fees
- Student died during term
- VA paid more than certified or obvious erroneous payment was made

All other overages in student's account – follow established school refund policy!

How To Repay VA

- Return entire ACH by using return Code R31
- PayVA at: <https://www.pay.va.gov/>
- Return a paper check from VA to:
 - US Department of the Treasury
 - Financial Management Service
 - P O Box 51318
 - Philadelphia, PA 19115-6316



Writing a Check to VA

- **Mail a school check to:**

US Department of Veterans Affairs

Debt Management Center

PO Box 11930

St. Paul, MN 55111

Address check to Agent Cashier Atlanta RPO

*Be sure to include identifying information for veteran

What about those debt letters?

- What causes them?
 - Amended certification with reduced tuition and fees
 - Terminations on or before 1st day of term
 - Correcting certifications
 - VA paid more than certified or made an erroneous payment

Questions?

